

Mobile App Capabilities



Vehicle Inspection

- Define and enforce questions
- Must for compliance.
- Notifications for failed VI
- Capture photo of any defects
- Manager re-verification flow



Service Customers

- Manage Deliveries, Van Sales, Returns, Forward orders & Deposit Items
- Barcode scanning, Sales history, Photo & Signature capture, Mobile invoicing, Printing, Smart routing - all operations supported



Cash Deposit

- Make Cash/Cheque Deposits which get updated and stored in back-office
- Driver cash-in-hand gets adjusted automatically



Load Stock

- See Load orders for the day
- Can request additional items
- Scan barcodes to load faster
- Inventory in van gets adjusted appropriately



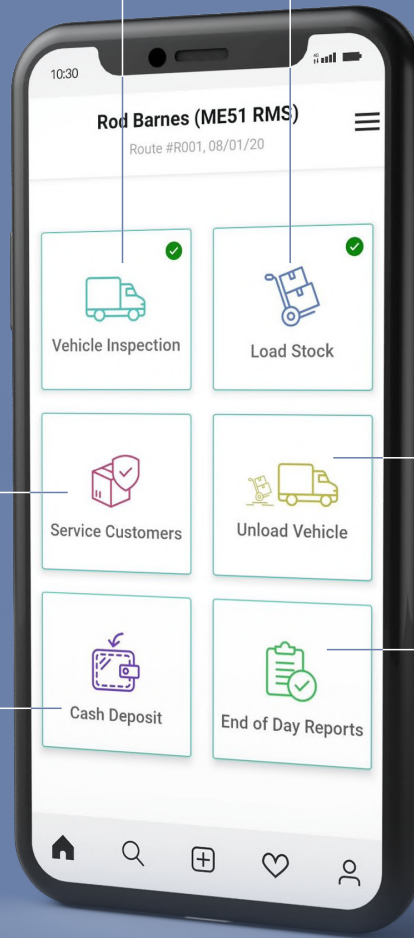
Unload Vehicle

- Unload to any warehouse
- Do van-van stock transfer
- Complete stock traceability
- Can do Blind Stock-take before unload



End of Day Reports

- Driver can reconcile with daily reports
- Site Summary Reports
- Inventory Reports
- Payment Reports



Over 100 Customers



Operating In 3 Countries



2000+ Mobile Workers Daily



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routemagic****
Delivering Performance

Mobile App Workflow

From Order Creation to Payment

Downloading the Route

The Handheld

Operatives can download the day's route so long as the previous day's route has been completed. This downloads all the info they need for and, app can now work seamlessly even without internet/data.



Getting Started

Vehicle Inspections

If mandated by you, vehicle inspections can be made mandatory before the route can be started. VI results get automatically sent to back-office, and any VI failure/warning rules get enforced.



Loading the Van

Stocks & Inventories

The load orders are pre-populated & the driver can use a single screen to load all the stocks needed for the day, Option to also allow driver to request stock. The stock count gets increased based on the loaded stock.



On the Route

Customer info & Route Optimisations

GPS Route Optimisations ensure the quickest route is taken. All info such as contact details, addresses, delivery instructions, route to customer are all easily available to drivers. Even pre-typed SMS are available for the driver to send easily.



The First Customer

Servicing & Payments

Following the instructions, drivers can deliver goods, do van sales, take returns, add/remove deposit items & take invoices. Photo capture, Signature taking, Barcode Scanning, bluetooth printing capabilities all make your operatives' lives easier, and are all recalled instantly.



Leaving the Site

End-of-Site Visit Surveys

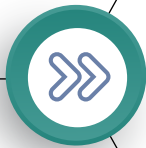
End-of-Site Visit Surveys can be enforced to ensure customer demands are adhered to. These include customer-specific checklists of actions to take, and must be signed and named by the driver.



Unavailable Customer

Unfortunate but common situations

To ensure workflow is maintained, your driver can choose to 'skip' a customer, if they are not available. There is an option to return later that day and 'un-skip', or the delivery rolls onto the next schedule.



End-of-Day Operations

Cash deposit, Stock take, Unload, Picklist

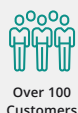
Once all customers are serviced, the driver can do their end of day operations, such as depositing cash/cheques, can do blind stock takes before unloading. They can even provide pick lists for the next day. All these changes update the back-office appropriately, and are audit-able later.



End-of-Day Reports

All records Considered

All invoices, surveys, cash deposits, stock levels & payments will be recalled on the ERP & your driver doesn't have to worry about paperwork. EOD reports allow reconciliation by the driver and help correct any mistakes.



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